



July 17, 2024

Crown Castle, LLC
c/o Douglas Patterson
2000 Corporate Drive
Canonsburg, PA 15317

Via Email (Douglas.Patterson@crowncastle.com)
& US Mail

RE: City of San Mateo's Demand for Progress and Information on the 19 Energized Sites and Additional Energized Facilities

Dear Mr. Patterson,

On June 26, 2024, City of San Mateo ("City") representatives met with Crown Castle, LLC ("Crown Castle") including you and your team. During this meeting, the City expressed its concerns over 19 energized sites ("Sites"), which Crown Castle has energized, and made operational without inspections or final approval from the City. Crown Castle expressed its intentions "to make things right" by prioritizing final buildout of the Sites in an expedient manner, and scheduling final full inspections by the City shortly afterwards. Crown Castle also committed to deenergizing the Sites for City inspections over the course of a few days, and it was understood that if any of the Sites needed follow-up work, they would remain deenergized and nonoperational during this time. Crown Castle represented it had the ability to achieve this with its new construction team onboard. To that end, the City preliminarily inspected all the Sites, which included recommendations for Crown Castle's convenience to expedite the matter.

To the City's surprise, as of today, only seven total sites have received final full inspections and approval, and two additional locations have been deenergized for needed work. In other words, despite its assurances, 10 of the 19 Sites remain essentially the same since the meeting. Furthermore, the City has recently discovered that there are additional facilities that have been energized, without the City's knowledge. The City has confirmed one location, with Permit No. 2023-000061, is currently energized. The City also notes that Permit No. 2023-000061 is expired and has not received final inspection/approval from the City. The City is informed that at least two other facilities have been energized without final approvals. This is unacceptable. Crown Castle's commitment to completing final construction the Sites in a timely manner, half of which remain energized and operational, remains unfulfilled and is another example of it making promises it simply can't keep. Furthermore, Crown Castle energizing other facilities without final approval, and/or at least informing the City, demonstrates Crown Castle's lack of commitment to "making things right." As previously expressed, the energization and operation of any facilities without the City's final full inspections and approval may present health and safety concerns. Therefore, the City cannot allow this conduct to continue.

By way of this letter, the City demands full and final inspections for all 19 Sites to occur within 10 days of this letter. In addition, the City demands for Crown Castle to provide a listing of all facilities it has energized without

the City's final approvals, with details of whether these facilities are also operational. Please be advised that the City will consider further enforcement action in the event Crown Castle fails to correct these deficiencies.

The City looks forward to your anticipated cooperation.

Sincerely,

/s/ Linh Nguyen

LINH P. NGUYEN
Assistant City Attorney

cc: Alex Khojikian, City Manager
Prasanna W. Rasiah, City Attorney
Christina Horrisberger, Assistant City Manager
Matt Fabry, Public Works Director